eSecurity
From CDP Document Workflow Solutions

cdp

Our best-of-breed software solution and service packages tackle bank and credit union insecurities head on.

Security is the top priority and concern for banks and credit unions. When stewarding financial consumers' personally identifiable (PI) information in cloud-based environments, only expert advice and cutting-edge software solutions can protect you from a data breach, instill trust in your confidentiality compliance, and give your customers and members the peace of mind they need.

Feeling insecure about data security?

You're not alone. Data breaches are increasingly common, and financial institutions recognize that the consequences are devastating.

Annual audits can expose gaps in information security, but your branch—as well as your members, customers, and shareholders—can't afford to wait.

The time to act is now, and we're here to help. CDP eSecurity makes data and document security easy and cost-effective.

eSecurity eliminates all of your vulnerabilities and tightens your cybersecurity to meet federal regulations.

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Financial Institution Concerns

Email Insecurity ⚠️
You probably have policies in place governing which information team members can exchange via email. In practice, though, employees, members, and customers send sensitive data in email bodies and transfer confidential files as email attachments. While financial professionals and consumers access these emails and files from secure work computers, they also do so on unverified personal and mobile devices.

Software Suite Insecurity ⚒️
Most branches have moved away from running their software on-premises in favor of cloud-based solutions, which seldom crash, don't require internal maintenance, and update automatically. Cloudifying document workflows in this industry means that financial data is no longer safeguarded on your server behind your firewall. It's spread across your network, your cloud host's networks, and all of your applications, from Office 365 to Dropbox.

Authentication Insecurity 🔒
Certainly, your portals and apps are password protected. The problem is, when dealing with remote logins, how do you know the person trying to gain access is your user? It could be a family member without the appropriate permissions or, worse, a hacker.

Targeted CDP Solutions

Email Encryption + Fraud Alerts ⚠️
eSecurity implements encryption protocols on the sender side and on the end of the recipient, regardless of the environment on which the email is opened or file is downloaded. Further, our software optimizes the secure access of emails and attachments on mobile devices.

Software Suite Support ⚒️
eSecurity solutions seamlessly integrate with your software suites and apps to firmly secure financial information, ensuring locktight protection throughout the data lifecycle.

Two-Factor Authentication 🔒
For every login from a new device or location—and at designated time intervals—employees, customers, and members receive an authentication code by text message, push notification, or phone call. The code is only valid within a short response time and gets entered in conjunction with a username and password. You have the added option of providing employees with a hardware token, like a fob, to confirm their identity on branch devices.

Data Security Consulting ⚠️⚒️🔒
We've got you covered from initial assessment to long-term assistance. CDP conducts a complete security audit, selects and implements software that's right for your branch, and provides ongoing training and premier client support.

Spotlight: Phishing

Phishing attacks are on the rise in the financial services industry. They are particularly pernicious for two reasons:

1 **Phishing has become sophisticated and challenging to identify.**
Phishing occurs when a cyber scammer poses as a reputable organization—such as your financial institution or one of your partners—and sends fraudulent email requests intending to extract sensitive data from the recipients.

It's tempting to believe that you, your employees, and your consumers would never take the bait. But the alarming truth is phishing technology has advanced to the point that these fraudulent emails are indistinguishable from the real thing.

2 **Phishing exploits internal and external vulnerabilities.**
Phishing poses a serious threat in your branch and in the homes and handheld devices of your member or customer base. When hackers obtain your email credentials, they gain access to your team's and your consumers' email addresses.

If they target your employees, your entire operation is exposed to extreme risk. They could also pose as you and send official-looking emails to your customers or members requesting financial payments and passcodes.

eSecurity mounts a two-pronged defense against phishing attacks:

Email Encryption + Fraud Alerts
We firmly secure the contents of your emails and leverage hypersensitive fraud detection protocols to guard you and your data from suspicious activity.

eSecurity Phishing Protection

Two-Factor Authentication
A scammer cannot log into your email without access to the verified mobile device you designated to recieve authentication codes.

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CDP is the trusted cybersecurity provider of local and regional banks and credit unions.

eSecurity is a leading security software solution bundled with the white-glove service your branch needs to keep up with the ever-evolving technology landscape.

Here's our proven process:

1 **CDP consults** with clients to evaluate your specific environment and design an eSecurity package that fulfills all of your requirements. We ask detailed questions about your users, remote logins, past procedures, and current concerns.

2 **CDP customizes** an eSecurity package with next-generation software from our premium vendors, with whom we maintain preferred partnerships for the best pricing. We include the exact level of priority support that's right for your branch.

3 **CDP upholds** your eSecurity implementation, holding your hand from smooth deployment and daily operations to long-term maintenance with regular testing and optimization. Let us guide you from insecurity to eSecurity.

About CDP Document Workflow Solutions

CDP is a relationship-driven, workflow solutions company that specializes in softwares and services for community and regional financial institutions. After thirty years of sector-focused support, CDP has refined a holistic approach to securing and streamlining financial document workflows. Our solutions are renowned for cutting costs, increasing revenue, and achieving measurable ROI.

Contact an expert eSecurity consultant today:

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